



PANAFRICA CHRISTIAN UNIVERSITY

DIPLOMA IN LEADERSHIP AND MANAGEMENT

END OF TERM EXAMINATION

DEPARTMENT: LEADERSHIP

COURSE CODE: DLM204

**COURSE TITLE: MENTORING AND COACHING IN THE
WORKPLACE**

EXAM DATE: THURSDAY 12th APRIL 2018

TIME: 5:30PM-8:30PM

INSTRUCTIONS

- This exam script has **TWO (2)** sections.
- Read all questions carefully before attempting.
- Answer **ALL** questions in Section A and any **ONE** question in Section **B**.
- Write your **student number** on the answer booklet provided.

SECTION A: ANSWER ALL QUESTION FROM THIS SECTION

1. You have been requested by your company to prepare a Mentoring program for 10 management trainees. Describe aspects of mentoring will you will include for this first meeting (10 marks)
2. Compare and contrast Coaching and Mentoring. (10 Marks)
3. You have been appointed as a coach for a team of 10 in your department. Outline 5 areas you would focus on. (10 marks)

SECTION B: ANSWER ANY ONE QUESTION FROM THIS SECTION.

4. Explain the elements of mentoring you would you include in a contract between a mentor and mentee? (10 marks)
5. Explain the benefits of a mentoring relationship to a mentor (10 marks)
6. You have been tasked with the role of speaking to your department on the topic “what mentoring is not”. Describe the content of your presentation (10 marks)