



PAN AFRICA CHRISTIAN UNIVERSITY
SCHOOL OF HUMANITIES AND SOCIAL SCIENCES
END OF SEMESTER EXAMINATION FOR THE DEGREE OF
BACHELOR OF ARTS IN COMMUNITY DEVELOPMENT
MAY-AUGUST 2019

CAMPUS: ROYSAMBU

DEPARTMENT: COMMUNITY DEVELOPMENT

COURSE CODE: CDC412

COURSE TITLE: HR IN COMMUNITY DEVELOPMENT

EXAM DATE: THURSDAY 15th AUGUST 2019

DURATION: 3 HOURS

TIME: 11:00AM-2:00PM

MODE: ONLINE

INSTRUCTIONS

- Read the instructions and questions carefully before you write the answers.
- **Answer any TWO questions**
- *ALL PAC University's examination rules and regulations apply*

- Q 1. a) Describe five ways that are used to evaluate employee performance in an organization (10 marks)
- b) Discuss five challenges of performance appraisals (10 marks)
- Q2. a) You have been invited to give a talk on importance of work place policies within an organization. Discuss **five** key points you would talk about. (15 marks)
- b) Identify **five** reasons that may lead an employee to encounter disciplinary action. (5 marks)
- Q3. As the HR of a community based organization working with youths in the slums describe **five** training programs for staff that you would recommend to the program manager so as to develop the team members in the organization. (20 marks)
- Q4. a) Explore **five** activities that an organization can engage in to improve employee morale in the work place (5 marks)
- b) Using relevant examples discuss Maslow hierarchy of needs in relation to employee motivation (15 marks)
- Q5. Explain why it is becoming mandatory for volunteers and interns to be interviewed (5 marks)
- b) Discuss how you would train the newly recruited interns to adopt to work procedures within your organization (10 marks)