



PAN AFRICA CHRISTIAN UNIVERSITY

SCHOOL OF LEADERSHIP, BUSINESS AND TECHNOLOGY

**END OF SEMESTER EXAMINATION FOR DIPLOMA IN
LEADERSHIP AND MANAGEMENT**

JANUARY-APRIL 2019 SEMESTER

CAMPUS: ROYSAMBU

DEPARTMENT: LEADERSHIP AND GOVERNANCE

COURSE CODE: DLM201

COURSE TITLE: MANAGING WORKPLACE PROJECTS

EXAM DATE: TUESDAY 16th APRIL 2019

DURATION: 3 HOURS

TIME: 5:30PM-8:30PM

INSTRUCTIONS

- Read the instructions and questions carefully before you write the answers.
- Write your **STUDENT NUMBER** in the Answer Booklet given
- *Write clearly and legibly.*
- Answer **all questions in Section A (30) Marks)** and **ONE** question FROM **Section B (10 Marks)**
- *ALL PAC University's examination rules and regulations apply*

SECTION A: ANSWER ALL QUESTIONS

QUESTION ONE:

- (a) Define the following terms as used in workplace projects
- i) Project (2 marks)
 - ii) Work Breakdown Structure (2 marks)
 - iii) Stakeholder (2 marks)
- (b) Explain any two ways you could treat project risks (4 marks)

QUESTION TWO:

- a) Define the term “Project Feasibility” (2 marks)
- b) Explain four types of project feasibility studies that a project manager should undertake before implementing a project. (8 marks)

QUESTION THREE:

- (a) Outline six steps to creating an effective project schedule (6 marks)
- (b) State any four measures of a project’s success (4 marks)

SECTION B: ANSWER ANY ONE QUESTION

QUESTION FOUR:

Using a well-labeled diagram, explain how you would use a Power-Interest Grid to manage project stakeholders. (10 marks)

QUESTION FIVE:

Explain five qualities of a good project manager (10 marks)

QUESTION SIX:

Using a well-labeled diagram, discuss how you would apply Probability-Impact Matrix to manage project risks (10 marks)