



PAN AFRICA CHRISTIAN UNIVERSITY

**END OF SEMESTER EXAMINATION FOR THE DEGREE OF
MASTER OF ARTS IN LEADERSHIP**

MAY – AUGUST 2020

Online

DEPARTMENT: LEADERSHIP

COURSE CODE: MAL602

COURSE TITLE: LEADERSHIP AND CHANGE

Instructor

Dr. T. Oduol

INSTRUCTIONS

- Read the instructions and questions carefully before you write the answers.
- ANSWER **question ONE** and **any other ONE** question

MAL602- ANSWER **question ONE** and **any other ONE** question

SECTION A:

QUESTION 1

Case study : (Compulsory)

The Covid 19 pandemic has brought to the fore the glaring gap in leadership in many sectors e.g. health and education and, organizations as well as overall political leadership. One of the gaps is the lack of efficient scan of organizational environments especially about emergency response to pandemics and their likely effects on economy. What is evident from this disruption is that organizations and ways of leading will never be the same. You have been contracted as a consultant to present a talk to ministry of education officials and school principals on “how to weather the complex change in sector and tips on how to lead and manage them” Discuss this using change leadership concepts learned in class and practical illustrations. **(10 Marks)**

SECTION B: Answer one question

2. Jacinda Arden, the Prime minister for New Zealand, since the Covid 19 pandemic has spoken directly and intimately to New Zealanders during this crisis. After the lockdown, she addressed the nation casually via Facebook live session on her phone, to explain the reason for the lockdown and apologized to the citizens who were affected or started by the lockdown order.(North,2020). Critically assess the leader’s action and its importance for change in her country. **(10 Marks)**

3.Using an example from your experience/organization , discuss how culture is critical for stabilizing change in organizations. **(10 Marks)**

4. During this pandemic season, most organizations have set up teams or committees. E.g. in Kenya we have the Senate ad hoc committee on Covid19; Public health committee, the ICT and education response committees on Covid 19.

a).Evaluate the importance of committees in navigating this change process.

b) Explain the overall role of the leader in this process. **(10 Marks)**