



PAN AFRICA CHRISTIAN UNIVERSITY

SCHOOL OF LEADERSHIP, BUSINESS AND TECHNOLOGY

END OF SEMESTER EXAMINATION FOR THE DEGREE OF

MASTER OF ARTS IN LEADERSHIP

MAY-AUGUST 2019

CAMPUS: ROYSAMBU

DEPARTMENT: LEADERSHIP AND GOVERNANCE

COURSE CODE: MAL602

COURSE TITLE: LEADERSHIP AND CHANGE

EXAM DATE: WEDNESDAY 7TH AUGUST 2019

DURATION: 3 HOURS

TIME: 7:00PM-12:00AM

MODE: ONLINE

INSTRUCTIONS

- Read the instructions and questions carefully before you write the answers.
- This paper contains **FOUR (4)** questions.
- Answer Question **ONE** and any other **ONE** question
- *ALL PAC University's examination rules and regulations apply*

Section A (Compulsory question)

1. Using a local example, explain the relationship between management, leadership and organizational change. **10 marks.**

Section B Answer any ONE question

1. Your organization intends to embark on change. You have been selected to lead the change process. What would you do as an effective leader to prevent resistance to the intended change? Discuss. **10 marks.**
2. Mr. Baridi was outsourced by Harmony organization which was experiencing reduced returns due to decline in sales of their goods. New organizations in the same field of business seemed to have gained competitive advantage over Harmony. In addition, Baridi could not get enough support from some senior management staff towards any change initiatives. Describe how he might help the organization to create a vision for change. **10 marks**
3. A certain leading bank in Kenya had hired a manager in the late 1980s when most of their operations were manual. However, it became necessary for the banking sector to adopt new technology at the turn of the 21st century. Discuss the qualities that this manager would acquire to become an effective executive leader. **10 marks**