



**PAN AFRICA CHRISTIAN UNIVERSITY**

**SCHOOL OF LEADERSHIP, BUSINESS & TECHNOLOGY**

**END OF SEMESTER EXAMINATION FOR THE DEGREE OF**

**BACHELOR OF COMMERCE**

**BACHELOR OF BUSINESS LEADERSHIP**

**SEPTEMBER-DECEMBER 2018 SEMESTER**

**CAMPUS: ROYSAMBU**

**DEPARTMENT: BUSINESS STUDIES**

**COURSE CODE: BUH3213**

**COURSE TITLE: TEAM LEADERSHIP & MANAGEMENT**

**EXAM DATE: WEDNESDAY 5<sup>TH</sup> DECEMBER 2018**

**DURATION: 3 HOURS**

**TIME: 5:30PM-8.30PM**

**INSTRUCTIONS**

- Read the instructions and questions carefully before you write the answers.
- Write your **STUDENT NUMBER** in the Answer Booklet given
- This examination script consists of **Six (6)** questions.
- Answer question **ONE** and ANY other **FOUR** Questions.
- Show all your workings
- *Write clearly and legibly.*

➤ *ALL PAC University's examination rules and regulations apply*

**QUESTION ONE: COMPULSORY (40mks)**

- a) Differentiate between normal teams and high performance teams (6mks)
- b) Mary is a leader of a high performing mature team. Timothy approaches her with an idea requesting that she tables it before the members. Based on team leadership principles advice Mary (6mks)
- c) One way to maintain a team is agreeing to go along with popular course of action. Argue against or for (8mks)
- d) Define FIVE components of team leadership from a Christian perspective. Compare it the Buddhist and Islamic perspective of leadership (10mks).
- e) Define a theory and explain FOUR theories behind team leadership (10mks).

**QUESTION TWO (15mks)**

- a) Describe five factors influencing team superiority (10mks)
- b) List five advantages of working in a team (5mks)

**QUESTION THREE (15mks)**

- a) Explain the FIVE-step team building process (10mks)
- b) State five major misconceptions about team building (5mks)

**QUESTION FOUR (15mks)**

- a) Define conflict resolution in teams (2mks)
- b) Explain FOUR approaches to conflict resolution (8mks).
- c) Enumerate 5 strategies team members and leaders would use to resolve conflicts in a group under the storming stage (5mks)

**QUESTION FIVE (15mks)**

- a) Explain five principles of good team relationships (10mks)
- b) State five aspects of team language that help in improving team relationship (5mks)

**QUESTION SIX (15mks)**

- a) Differentiate between team leadership and management leadership (6mks)
- b) Discuss Tuckman's stage model (5mks)
- c) List 4 characteristic of a good team leader

