



PAN AFRICA CHRISTIAN UNIVERSITY

MASTERS OF ARTS IN LEADERSHIP

END OF SEMESTER EXAMINATION

**DEPARTMENT
LEADERSHIP**

**COURSE CODE
MAL 602**

**COURSE TITLE
LEADERSHIP AND CHANGE**

EXAM DATE

August 2021

TIME

Duration

3 hours

INSTRUCTIONS

- Read all questions carefully.

ANSWER **Question ONE** and **one** question from **section B (20 Marks)****SECTION 1**
(Compulsory)

QUESTION ONE

You are CEO of 21st Century Corporate Staff Development Agency and you have noticed that most of your staff members are not very receptive to change initiatives. Drawing from your learning in this course, demonstrate what you are going to do based on why people respond to change as they do. (10 Marks).

SECTION 2 (Answer ONLY ONE Question from this section)

QUESTION TWO Change is one of the most important aspects of an institution's growth and development. The team leader is the key determinant of this success based on how they decide to treat their organization members. Based on your experience as a leader, discuss why most change efforts fail from a leadership perspective. (10 Marks)

QUESTION THREE Tutafaulu Mpende Msipende Enterprises have been trying to re-engineer the organization for the last two years without much success. As a leadership expert, the board of directors have hired you to spearhead the change initiative. Demonstrate what you are going to do based on your understanding of the steps necessary for successful change efforts! (10 Marks).

QUESTION FOUR

Giving practical examples, analyze the concepts of managing and leading change in an organizational setting. (10 marks).