



PAN AFRICA CHRISTIAN UNIVERSITY
SCHOOL OF LEADERSHIP, BUSINESS AND TECHNOLOGY
END OF SEMESTER EXAMINATION FOR THE DEGREE OF
BACHELOR OF BUSINESS LEADERSHIP
BACHELORS OF BUSINESS AND INFORMATION
TECHNOLOGY
SEPTEMBER - DECEMBER 2019

CAMPUS: ROYSAMBU

DEPARTMENT: BUSINESS

COURSE CODE: BUS3113|BIT203

COURSE TITLE: PRINCIPLES OF MANAGEMENT

EXAM DATE: WEDNESDAY 11TH DECEMBER, 2019

DURATION: 3 HOURS

TIME: 9:00AM-12:00PM

MODE: ONLINE

INSTRUCTIONS

- Read the instructions and questions carefully before you write the answers.
- Answer any ***FOUR*** questions out of the ***SIX*** Provided

QUESTION 1 **(10 Marks)**

- a) Explain FOUR characteristics of Management **(4 Marks)**
- b) Roles and skills is what separates good managers from others, describe SIX roles which effective managers have according to Minzberg. **(6 Marks)**

QUESTION 2 **(10 Marks)**

- a) Explain the applicability of Fredrick Taylor principles of scientific management in organizational management. **(5 Marks)**
- b) Evaluate the relevance of Max Weber's theory of bureaucracy to the management of organizations today. **(5 Marks)**

QUESTION 3 **(10 Marks)**

- a) A good team is identified through its effectiveness in conducting its affairs. State FIVE characteristics of an effective team. **(5 Marks)**
- b) Discuss the stages of group development **(5 Marks)**

QUESTION 4 **(10 Marks)**

- a) Explain TWO reasons why Control is an important aspect of management. **(2 Marks)**
- b) Clearly explain the steps involved in the control process. **(8 Marks)**

QUESTION 5 **(10 Marks)**

- a) Explain the meaning of the term Span of control as used in management. **(4 Marks)**
- b) Distinguish between Narrow span of control and wide span of control. **(6 Marks)**

QUESTION 6 **(10 Marks)**

- a) Explain the FOUR sources of organizational power and give practical examples for each type of power **(4 Marks)**
- b) Leadership style is the manner and approach of providing direction, implementing plans, and motivating people (Kurt Lewin 1939). With respect to this statement, propose TWO leadership styles exercised by leaders in organizations, citing two benefits gained in using each style. **(6 marks)**

End of Exam