

PAN AFRICA CHRISTIAN UNIVERSITY



END OF TERM EXAMINATION (MAY-AUGUST 2022)

CAMPUS: ONLINE

DEPARTMENT: COUNSELING PSYCHOLOGY

COURSE CODE: COU 2233

COURSE TITLE: HUMAN RELATIONS AND COMMUNICATION

DATE: MONDAY

TIME: 1730- 2030 HRS

INSTRUCTIONS

- **Read all questions carefully before attempting.**
- **Section A is Compulsory**
- **Answer any TWO questions in Section B**

SECTION A: ANSWER ALL QUESTIONS (20 MARKS)

QUESTION 1

- a) Define the term communication. 2 Marks
- b) Highlight any **three** biblical principles of family relations. 6 Marks
- c) Describe **three** principles that strengthen interpersonal relationships. 6 Marks
- d) Outline any **three** concepts of Agape love. 6 Marks

SECTION B: ANSWER ANY TWO QUESTIONS (20 MARKS)

QUESTION 2

- a) Discuss any **two** styles of communication. 4 Marks
- b) Analyze any **three** dimensions of self-concept. 6 marks

QUESTION 3

- a) Explain **two** ways you can demonstrate the love of God to other people. 4 Marks
- b) Describe any **three** qualities of Christian leadership. 6 Marks

QUESTION 4

- a) Analyze **two** ways one can improve their attitude. 4 Marks
- b) Discuss **three** contemporary communication models and how they impact on human relations. 6 Marks

QUESTION 5

- a) Explain **two** importance of cross-cultural human relations in today's workplace. 4 Marks
- b) Discuss any **three** variables that affect communication. 6 Marks

