



PAN AFRICA CHRISTIAN UNIVERSITY

DIPLOMA IN LEADERSHIP AND MANAGEMENT

END OF SEMESTER EXAMINATION

DEPARTMENT - LEADERSHIP

COURSE CODE – DLM 203

COURSE TITLE – LEADING AND DEVELOPING TEAMS

EXAM DATE – Thursday December 10th, 2020

TIME – 11.15 – 14.15 HOURS

Duration - 3 hours (Online)

INSTRUCTIONS

- This exam script has **TWO (2)** sections.
- Read all questions carefully before attempting.
- Answer **ALL** questions in Section A and any other **TWO** questions in Section B.

Total Marks – 40

SECTION A: ANSWER ALL QUESTIONS FROM THIS SECTION

1. a) Define the following terms as used in leading and developing teams:-
 - i) Team Alignment (2 marks)
 - ii) Team (2 marks)
 - iii) Team Development (2 marks)
- b) State and explain one reason behind the existence of a team (4 marks)
2. (a) Name and explain three false believes/premises about team development (6 marks)
- (b) State and explain two challenges you have personally faced while leading a team (4 marks)

SECTION B: ANSWER ANY TWO QUESTIONS FROM THIS SECTION

3. List and explain five characteristics of a high performance team (10 marks)
4. Identify and explain the five stages of team development (10 marks)
5. During an interview for the position of a Branch Manager, you are asked to state and explain five factors essential for the maintenance of solid relationships in a team. What would be your response? (10 marks)
6. List and explain five characteristics of a team's mission (10 marks)
7. State and explain five factors that determine the development of a team (10 marks)

END