



PAN AFRICA CHRISTIAN UNIVERSITY

**END OF SEMESTER EXAMINATION FOR THE DEGREE OF
BACHELOR OF ARTS IN COMMUNITY DEVELOPMENT**

JANUARY-APRIL 2017

CAMPUS: ROYSAMBU

DEPARTMENT: COMMUNITY DEVELOPMENT

COURSE CODE: CDC204

COURSE TITLE: Building High Performance Teams

EXAM DATE: THURSDAY 6th APRIL 2017

TIME: 9.00AM – 12.00PM

INSTRUCTIONS

- Read all questions carefully before attempting.
- Write your **student number** on the answer booklet provided.
- Answer **ANY Five** Questions

QUESTION 1

Discuss the following concepts

- a) Explain what is Teamwork & Team Building? (3 marks)
- b) Examine why should we be a team? (3 marks)
- c) How does a team work best and what is team morale depend on? (5 marks)
- d) Describe 5 teamwork skills (5 marks)
- e) Explain 4 other team roles members who can formally or informally take up roles (4mks)

QUESTION 2

- a) Based on team-building exercise lessons, why is team-building important? (5 marks)
- b) Discuss 5 reasons for Team Building and match with 5 examples in the Real World (10 marks)
- c) Describe how one can develop personal team building skills? (5 marks)

QUESTION 3

- a) Explain the relevance of effective teams? (5 marks)
- b) Analyze 5 characteristics of effective team (5 marks)
- c) Discuss how does one achieve effective teams? (5 marks)
- d) Discuss what is involved in forming great teams? (5 marks)

QUESTION 4

- a) Draw and briefly discuss the 6 stages of team formation (6 marks)
- b) Identify 4 of the stages and discuss how each forms with its distinct features (8 marks)
- c) Analyze 6 best qualities for such teams (6 marks)

QUESTION 5

Identify the following team leadership styles used in organizing teams

- 1. The commander (5 marks)
- 2. The coach (5 marks)
- 3. The supporter (5 marks)
- 4. Describe the value of a self-organized team (5 marks)

QUESTION 6

- a) Discuss the 7 components which distinguish high performing teams from teams that experience problems (10 marks)
- b) Analyze the 9 Components of a Team Charter (10 marks)

Question 7

- a) Describe the 7 team validation meetings provision that high performing teams require (7 marks)

- b) When holding a general team meeting, what guidelines should the team commit to (7 marks)
- c) Discuss the ground rules that enable easy compliance and enforcement. (6 marks)