



PAN AFRICA CHRISTIAN UNIVERSITY

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

END OF SEMESTER EXAMINATION FOR THE DEGREE OF

BACHELOR OF ARTS IN COUNSELING PSYCHOLOGY

JANUARY – APRIL 2018 SEMESTER

CAMPUS: VALLEY ROAD

DEPARTMENT: PSYCHOLOGY

COURSE CODE: COU2233

COURSE TITLE: HUMAN RELATIONS AND COMMUNICATION

EXAM DATE: THURSDAY 12TH APRIL 2018

TIME: 5:30PM-8:30PM

INSTRUCTIONS

- This examination script consists of **Five (5)** questions.
- Read all questions carefully before attempting.
- Write your **student number** on the answer booklet provided.
- All questions in section A and any three questions in section B.

SECTION A: COMPULSARY

QUESTION ONE

(a) Define the following terms

(i) Personal growth (2 marks)

(ii) Interpersonal relationship (2 marks)

(b) Discuss any two advantages of healthy relationships at work place (4marks)

(c) (i) Explain any three principles about human relations according to the biblical view. (6 marks)

(ii) Using biblical knowledge, qualify the fact that;” God is relational” (4 marks)

(d) (i) Briefly explain any three characteristics of an individual who has a healthy self-concept. (6marks)

(ii) Briefly describe how positive self-image influences interpersonal relationship. (2 marks)

(e) Briefly explain how contemporary forms of communication have affected human relations (4 marks)

SECTION B: ANSWER ANY THREE QUESTIONS

QUESTION TWO

(a) Basing on the Bible ,briefly explain the fact that “theology of human relation helps human beings to experience God’s grace.” (6 marks)

(b) (i) Explain Jesus’s teachings on demonstration of “Agape” (4 marks)

QUESTION THREE

(a) Describe five components of effective communication. (5 marks)

(b) Illustrate emotional spectrum continuum in regard to communication (5marks)

QUESTION FOUR

(a) Explain the Characteristics of agape as illustrated in 1 Corinthians 13. (6marks)

(b) Discuss any four components of interpersonal communication (4 marks)

QUESTION FIVE

(a) Explain three ways the course on human relations has helped you in establishing good human relationship with others. (6 marks)

b) Assess the impact of culture and gender differences in communication (4marks)