



PAN AFRICA CHRISTIAN UNIVERSITY

**EXAMINATION FOR THE DEGREE OF BACHELORS OF
BUSINESS LEADERSHIP**

MAY – AUGUST 2017

CAMPUS: ROYSAMBU

DEPARTMENT: BUSINESS

COURSE CODE: BUH3213

COURSE TITLE: Team Leadership Management

EXAM DATE: THURSDAY 27th JULY 2017

TIME: 5.30PM-8.30PM

INSTRUCTIONS

- Read the instructions and questions carefully before you write the answers.
- Write your **STUDENT NUMBER** in the Answer Booklet given
- This paper has five questions
- Answer Question **ONE** and any other **THREE** questions

SECTION A: 40 marks

QUESTION ONE

- 1 (a). Identify and explain six types of leaders that can be used to create good working relation in a firm. (12marks)
- (b). Explain eight factors that may cause conflict in a group or at the place of work. (16 marks)
- (c). Explain five duties of a good leader in a Company. (10marks)
- (d). Explain employee/employer relationship. (2marks)

SECTION B

QUESTION TWO

Jane a PAC-University student has been on an attachment at the Governor of Nairobi office. Her task has been organizing into groups writing the appointment letters for the new employees.

Explain four parts of her tasks. (8marks)

- (b) Discuss six discriminations that can be experienced in leaderships. (12marks)

QUESTION THREE

- (a) Explain five motivation needs that are Rights and accepted (10marks).
- (b). Explain five differences between a leader and a manager(10marks)

QUESTION FOUR

Explain the following

- i. Discuss four collective rights for a team (8marks)
- ii. Collective decision of a team (3marks)
- iii. Group information groups (3marks)
- iv. Group disputes (3marks)
- v. Team storming (3marks)

QUESTION FIVE

With an example in each case, explain these forms of rewards.

- a) Wages (4marks)
- b) Salaries(4marks)
- c) Lumpsum(4marks)
- d) over and above payment (4 marks)

QUESTION SIX

- a) Define leadership and provide an example (4marks)
- b) Describe four qualities a good leader of an employment contract (8 marks)
- c) Explain four factors that make the employees form informal groupings (8 marks)