



PAN AFRICA CHRISTIAN UNIVERSITY

**UNIVERSITY EXAMINATIONS FOR THE DEGREE OF MASTER
OF ARTS IN LEADERSHIP**

END OF SESSION EXAMINATION (APRIL 2017)

CAMPUS: VALLEY ROAD

DEPARTMENT: LEADERSHIP AND GOVERNANCE

COURSE CODE: MAL502

COURSE TITLE: Team Building and Conflict Management

EXAM DATE: FRIDAY 28th APRIL, 2017

INSTRUCTIONS

- The examination paper has two sections: A and B.
- **Section A** is for Team Building and **Section B** for conflict management
- Choose any **TWO** of the following questions (One **Must** be from **Section A** and the **other** from **Section B**)
- You are expected to be comprehensive in each of your answer.
- Duration: Two hours
- FINAL EXAM (20 Marks)

SECTION A: (Attempt ONE question from this section)

QUESTION ONE

Identify and briefly explain **FOUR** characteristics of a high performance team and how they apply to your organization (10 marks)

QUESTION TWO

State and briefly explain **FOUR** roles of a team leader and how you can execute those roles in your organization (10 marks)

SECTION B: (Attempt ONE question from this section)

QUESTION THREE

Antagonism is at the core of every conflict. Mention and briefly describe the **THREE** types of antagonists and show your understanding of the term “antagonism” (10 marks)

QUESTION FOUR

Group think can hinder the progress of even the most successful teams. State and briefly explain **FOUR** consequences of group think and show your understanding of the term “ Group think” (10 marks)