

DLM 110: HUMAN RESOURCE MANAGEMENT

SECTION A: ANSWER ALL QUESTIONS FROM THIS SECTION

1. a) Define Human Resource Management (2 Marks)

b) Identify and describe four differences between Personnel Management and Human Resource Management. (8 Marks)
2. a) Explain the following methods of recruitment
 - i. Direct methods (2 Marks)
 - ii. Indirect methods (2 Marks)
b) State and explain three disadvantages of internal sources of recruitment. (6 marks)

SECTION B: ANSWER ANY TWO QUESTIONS FROM THIS SECTION

3. State and explain five objectives of Human Resource Planning (10 Marks)
4. ABC Company intends to develop a remuneration package for its employees. Name and explain five factors likely to influence the choice of remuneration package (10 Marks)
5. List and explain five roles of a leader in Human Resource Management (10 Marks)
6. Learning and development is one of the ways to improve performance in an organization. State and explain five benefits of learning and development to organizations (10 Marks)