



PAN AFRICA CHRISTIAN UNIVERSITY
PhD IN ORGANIZATIONAL LEADERSHIP

END OF SEMESTER EXAMINATION

DEPARTMENT

LEADERSHIP

EXAM DATE

APRIL 2025

COURSE CODE

POLD 706

COURSE TITLE

GLOBAL LEADERSHIP

(ONLINE)

INSTRUCTIONS

- Read all questions carefully.
- ANSWER **Question ONE** and **two** questions from **section B (20 Marks)**

SECTION

A (Compulsory)

QUESTION ONE

From February 2025, the Center for Disease Control (CDC) has been sending travel advisory concerning an outbreak of clade I mpox in Central and Eastern Africa. There is ongoing person-to-person transmission of mpox in Burundi, Central African Republic, Democratic Republic of the Congo (DRC), Kenya, the Republic of the Congo, Rwanda, Uganda, and Zambia .Person-to-person transmission has occurred through various means during this outbreak, including sexual contact, day-to-day household contact, and within the healthcare setting (in the absence of appropriate access to or use of personal protective equipment). There has also been transmission from contact with certain live or dead wild animals.

Using cross-cultural leadership communication strategy, demonstrate how the World Health Organization can reach out to the diverse groups of people on safety protocols in their countries. **(10 Marks)**

SECTION B (Answer TWO Questions in this section)

QUESTION TWO

BoldDesk is a customer service experience platform that provides a way for businesses to chat with their customers and is the fastest growing company in the world as at 2025 with a 2,786% growth. Due to its fast growing global clientele, the Board of Directors has decided that a new CEO should be appointed to steer the company into the right strategic direction and has hired a Human Resource Company to spearhead the process. As the Lead Consultant in the HR Company, discuss the key considerations that you will look at in filling this position? **(5 Marks)**

QUESTION THREE

For the last one year, you have noticed that your colleagues at work do not relate well with each other. Part of the reason is that they all hail from different cultural settings and some have openly expressed disgust at colleagues from a well-known community. Using your experience from this course, analyze how practices of effective and ethical leadership vary across nations and cultures and how this can bring harmony within your work force. **(5 Marks)**

QUESTION FOUR

Having been involved in class discussions coupled with personal experiences for the last three months, appraise the key issues and their underlying dynamics that have played against the quest for a one united world even with the many efforts and resources that have been committed to the United Nations organization. **(5 Marks)**

QUESTION FIVE

In June 2023, your -organization opened a new branch in Uganda which is the most ethnically diverse country in the world with an ethnic fractionalization of 93.02%. In March 2025, your sales team reported that have not made any significant in-roads in this country. As the leader of this organization, demonstrate your analysis of the prevailing worldviews and value systems and how they can improve the strategies used by your sales team. **(5 Marks)**