



PAN AFRICA CHRISTIAN UNIVERSITY

MASTERS OF ARTS IN LEADERSHIP

END OF SEMESTER EXAMINATION

**DEPARTMENT
LEADERSHIP**

**COURSE CODE
MAL 603**

**COURSE TITLE
ORGANIZATIONAL BEHAVIOUR SPECIAL EXAM**

**EXAM DATE
April 2025
TIME
Duration
3 hours**

INSTRUCTIONS

- Read all questions carefully.
- ANSWER Question ONE in section A and any one question in Section B (20 Marks)

SECTION A (Compulsory)

QUESTION ONE

You have recently been hired as the new Managing Director of South Eastern Company Limited that deal with the manufacture and selling of food products. During your induction training, you are informed that the performance of the company has been deteriorating in the last three years.

- a) Using the knowledge, you have gained in the Organizational Behavior class, identify and discuss three (3) key areas that you will focus on in order to improve the performance of this organization (6 marks).
- b) Discuss two (2) contemporary challenges that might have affected the Organizational Behavior of South Eastern Company Limited and consequently, its performance (4 marks)

SECTION B (Answer one question only from this section)

QUESTION TWO

- a) Using practical examples from an organizational setting, evaluate the MARS Model of motivation in relation to its ability in predicting individual behavior and performance (8 marks)
- b) While giving practical examples, explain the meaning of the word “persistence” as it is used in the definition of motivation (2 marks)

QUESTION THREE

- a) Critique the reasons for the existence of informal groups in organizations (6 marks)
- b) Examine the role of leadership in improving organizational behavior (4 marks)

END