



BUS 3113: PRINCIPLES OF MANAGEMENT

SPECIAL EXAM- Roysambu Day

Instructions

- i. This exam paper contains SIX questions containing 10 marks each.
 - ii. Answer Question 1 (COMPULSORY) and any other THREE questions
 - iii. Read each question carefully before attempting.
- =====

QUESTION 1

- a) Describe FOUR challenges an organization may face in lowering the retirement age of its employees. **(4 Marks)**
- b) Roles and skills are what separates good managers from others. Describe six roles which effective managers have according to Minzberg. **(6 Marks)**

QUESTION 2

- a) Describe FOUR drawbacks of using electronic media in communication. **(4 Marks)**
- b) Explain THREE strategies an organization can use to overcome resistance to change within organizations. **(6 Marks)**

QUESTION 3

- a) State TWO limitations of planning as a management function. **(2 Marks)**
- b) Planning is not a random process but one that generally follows certain steps. Explain the steps followed in the planning process. **(8 Marks)**

QUESTION 4

- a) Clearly explain the steps involved in the control process. **(4 Marks)**
- b) Explain THREE reasons why Control is an important aspect of management. **(6 Marks)**

QUESTION 5

- a) Distinguish between Narrow span of control and wide span of control. **(4 Marks)**
- b) Explain the THREE sources of organizational power and give practical examples for each type of power **(6 Marks)**

QUESTION 6

- a) Highlight FOUR challenges of globalization. **(4 Marks)**
- b) Explain THREE benefits that might accrue to an organization from applying business ethics. **(6 Marks)**

End of Exam