



EXAMINATION

Course Code: CPS402

Course Title: Stores Management and Stock Control (3 Credit Hours)

Course Period: January-April 2025

INSTRUCTIONS

1. This examination consists of six (6) questions
2. Answer question ONE and ANY other three Questions
3. Read all questions carefully before attempting

Question One (Compulsory)

(a) Explain the following three terms (3 Marks)

- (i) stores
- (ii) stores management
- (iii) logistics

(b) Stock control is significant in an organization. Giving relevant examples, explain four key reasons for maintaining good stock control (7 Marks)

Answer any other three questions

Question Two

Maintaining a clean and secure store or warehouse is crucial in order to protect the stock of an organization.

(a) Assuming that you are a Store Manager at Meta-Meta Factory:

- (i) Identify three potential security challenges that you should guard your store against (3 Marks)
- (ii) Explain three mitigating measures you would take as a safeguard against the identified challenges (3 Marks)

(b) In stores management, explain four reasons why the safety of personnel is important (4 Marks)

Question Three

Giving relevant examples, discuss the role of Information, Communication and Technology (ICT) in stores management and stock control (10 Marks)

Question Four

(a) Explain the term ethical dilemma in relation to stock control (2 marks)

(b) Giving examples, explain four ethical issues faced in the Stores management and stock control (8 Marks)

Question Five

You have been appointed as the Project Manager for the construction of a new stockyard for your organization. Discuss five key factors you will consider in selecting the location, design and layout (10 Marks)

Question Six

Stores identification and coding are key aspects in store management and stock control. Once goods are received in a store, describe five activities which take place following the receipt (10 Marks)
