



PAN AFRICA CHRISTIAN UNIVERSITY
SCHOOL OF LEADERSHIP, BUSINESS & TECHNOLOGY
END OF SEMESTER EXAMINATION FOR THE DEGREE OF
BACHELOR OF BUSINESS LEADERSHIP
MAY-AUGUST 2019 SEMESTER

CAMPUS: VALLEY ROAD

DEPARTMENT: BUSINESS STUDIES

COURSE CODE: BUS2233

COURSE TITLE: BUSINESS LEADERSHIP II

EXAM DATE: FRIDAY 9th AUGUST 2019

DURATION: 2 HOURS

TIME: 5:30PM-7:30PM

INSTRUCTIONS

- Read the instructions and questions carefully before you write the answers.
- Write your **STUDENT NUMBER** in the Answer Booklet given
- *Write clearly and legibly.*
- This exam script consists of **Six (6)** questions.
- Answer **question one (compulsory)** and **Any other three (3)** questions
- *ALL PAC University's examination rules and regulations apply*

QUESTION ONE: COMPULSORY (30 Marks)

- a) Define the following terms
 - i. Systems Thinking (2 Marks)
 - ii. Power (2 Marks)
 - iii. Organizational Development (2 Marks)
 - iv. Followership (2 Marks)
- b) Discuss **five** causes of conflict at the workplace (5 Marks)
- c) Describe the concept of Founder's Syndrome. (5 Marks)
- d) Assume that you have just graduated and that you are attending job interviews. Discuss how you can understand the organizational culture from the interview process. (5 Marks)
- e) As a manager of XYZ company, describe how you can build and sustain employee commitment to the organization. (7 Marks)

QUESTION TWO

- a) Define Strategic Leadership (2 Marks)
- b) As a strategic leader in your company, discuss the personal characteristics that you would embody (8 Marks)

QUESTION THREE

- a) Highlight **five** methods of solving inter-group conflict. (5 Marks)
- b) State **five** objectives of Organizational Development (5 Marks)

QUESTION FOUR

- a) Leaders need true followers in the organization. Discuss. (5 Marks)
- b) Outline **five** types of followers. (5 Marks)

QUESTION FIVE

- a) State **five** sources of power. (5 Marks)
- b) People use political behavior in organizations. Discuss. (5 Marks)

QUESTION SIX

- a) Define the term Personnel in relations to organizations. (1 Mark)
- b) State the **3** categories of management roles and responsibilities according to Mintzberg. (3 Marks)

c) Discuss any **three** types of training undertaken in organizations

(6 Marks)