



PAN AFRICA CHRISTIAN UNIVERSITY

END OF TERM EXAMINATION

CDC204: BUILDING HIGH PERFORMANCE TEAMS

THURSDAY NOVEMBER 27TH, 2014

1400HRS – 1700HRS

INSTRUCTIONS

- This exam paper has **Seven** Questions
- Answer any **Five** Questions
- Write your **student number** on the answer booklet provided.
- Read all questions carefully before attempting.

Choose any 5 Questions

Question 1

Teams are about putting together different skills, tasks and common projects

- a) Describe 5 common characteristics of effective teams (5 marks)
- b) Examine 5 key on-job actions of successful teams (5 marks)
- c) With relevant examples, discuss 5 reasons why we use teams (5 marks)
- d) Identify the 5 common misconceptions about teams (5 marks)

Question 2

Describe the following team development stages:-

- a) Forming
- b) Storming
- c) Norming
- e) Performing (5 marks)

Question 3

Teams developed around tasks challenge participants to deliver results

- a) Highlight the 7 development stages for tasks to be delivered (10 marks)
- b) Analyze the do's and the don'ts of team development (10 marks)

Question 4

Performance of team success is based upon interdependence and co-operation among customers and needs

- a) Identify the common but different types of groups (6 marks)
- b) Describe 5 paths used to build up successful teams (10 marks)
- c) Discuss the use if energizers in team activities (4 marks)

Question 5

Teams in organizations are essential for the accomplishment of goals. Discuss the following teams:-

- a) Leadership Team
- b) Motivation/Morale Employee Team
- c) Safety and Environmental Team
- d) Culture and Communication Team (5 marks)

Question 6

There are tools for teams and team work functions

- a) Discuss and identify 2 examples of collaboration activities that emphasizes working together towards goals (10 marks)
- b) Evaluate the role of gifts delivery tool in team work (10 marks)

Question 7

Analyze and show the application of the following exercises that help groups learn from each other.

- a) Boardroom Bingo
- b) Handcuffed
- c) White lie
- d) Tied up in knots
- e) Talking in circles (4 marks each)