



PAN AFRICA CHRISTIAN UNIVERSITY

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

**END OF SEMESTER EXAMINATION FOR DIPLOMA IN
COMMUNITY DEVELOPMENT AND SOCIAL WORK**

MAY-AUGUST 2025 TRIMESTER

CAMPUS: ROYSAMBU

DEPARTMENT: COMMUNITY DEVELOPMENT

COURSE CODE: DCS104

COURSE TITLE: INTRODUCTION TO SOCIAL WORK

EXAM DATE:

DURATION: 3 HOURS

TIME: 11:00AM-14:00PM

INSTRUCTIONS

- Read the instructions and questions carefully before you write the answers.
- **Answer any TWO questions**
- *ALL PAC University's examination rules and regulations apply*

QUESTION 1

A) Using relevant examples, describe how you will apply these terms as a modern-day community social worker. (10 marks)

- i. Social casework
- ii. Crisis intervention
- iii. Social welfare administration
- iv. Cognitive behavioral therapy
- v. Social Justice

B) As a freshly hired social worker in the subject of mental health awareness in your country, outline any **five values** you will use to ensure the program's success. Provide practical examples. (10 Marks)

QUESTION 2

A) Rising globalization and technological advancements have exposed the social work profession to many operational obstacles. Using examples, name **five obstacles** hindering the successful execution of social work profession today. (5marks)

B) Social work occurred in Africa much before history, albeit informally. Using **five** relevant examples, explain the distinction between informal African social work and professional social work that is practiced today. (5Marks)

C) The field of social work is continuously advancing amidst rising challenges of globalization. Use examples to elaborate the emerging **five** roles of modern social workers. (10 Marks)

QUESTION 3

A) As a community social worker handling gender violence in an informal settlement, use examples to explain **five** approaches that you would apply. (10 Marks)

B) Explain with relevant examples **five** social work theories that can be implemented in dealing with the developing human problems caused by increasing globalization and technology. (10marks)