

Demystifying Conflict and Collaboration in Nairobi's Protestant  
Megachurches: Implications for Church Leaders

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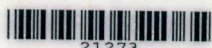
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## EXECUTIVE SUMMARY

The purpose of this study was to analyse the interaction of conflict and collaboration as co-existing phenomena in the context of very large urban congregations more specifically Megachurches in Nairobi, with the objective of demystifying and consequently providing recommendations for the mitigation and transformation of conflict through the implementation of robust collaborative approaches.

The Researcher utilized a qualitative case study approach for purposes of being able to explore the phenomena in their natural ecosystem. Five individuals from five Megachurch congregations were presented with questionnaires thus constituting a sample size of twenty five respondents.

The findings at the outset revealed that church organizations have an intrinsic sense of unity and togetherness probably necessitated by the structure and nature of Christian worship and fellowship. However upon closer examination, the research revealed the need for capacity and policy development especially in large multiple ministry churches in Nairobi City, with specific focus on areas such as alternative dispute resolution, collaboration and integration, with deliberate intent to developing these capacities among those in and aspiring to, take up leadership roles in the church.