



PAN AFRICA CHRISTIAN UNIVERSITY

SCHOOL OF LEADERSHIP, BUSINESS AND TECHNOLOGY

END OF SEMESTER EXAMINATION FOR THE DEGREE OF

BACHELOR OF BUSINESS LEADERSHIP

MAY – AUGUST 2018

CAMPUS: ROYSAMBU

DEPARTMENT: BUSINESS

COURSE CODE: BUH3213

COURSE TITLE: BUSINESS STUDIES

EXAM DATE: THURSDAY 9TH AUGUST 2018

TIME: 9:00AM-12:00PM

INSTRUCTIONS

- Read all questions carefully before attempting.
- Write your **student number** on the answer booklet provided.
- This examination script consists of **Six (6)** questions.
- Answer question **ONE** and ANY other **four** Questions.
- *Write clearly and legibly.*
- *ALL PAC University's examination rules and regulations apply*

QUESTION ONE: COMPULSORY

- a. Differentiate between self-managing teams and self-directing teams. **(4 Marks)**
- b. Discuss **four** reasons why we should have teams. **(8 Marks)**
- c. Explain X and Y theory by Douglas McGregor **(8 Marks)**
- d. Explain **five** factors that drive high team performance. **(10 Marks)**
- e. Explain **five** characteristics of teams in an organization. **(10 Marks)**

QUESTION TWO

- a. Explain **three** biblical examples of team leadership. **(6 Marks)**
- b. Discuss **three** skills of developing team building skills. **(9 Marks)**

QUESTION THREE

- a. Explain why retreats will not fix all the conflicts between team members. **(7 Marks)**
- b. Discuss the **four** stages of developing team members. **(8 Marks)**

QUESTION FOUR

- a. Discuss the reasons that can make good teams to fail under the wrong circumstances. **(7 Marks)**
- b. Describe **four** main types of team building activities that organisations can use. **(8Marks)**

QUESTION FIVE

- a. Define a work team. **(3 Marks)**
- b. Discuss **six** characteristics of effective teams. **(12Marks)**

QUESTION SIX

- a. Discuss **two** conflict management techniques that team leaders can use to resolve conflicts in the organization. **(5 Marks)**

b. Discuss **five** Roles and Responsibilities of a Team Leader.

(10 Marks)