



PAN AFRICA CHRISTIAN UNIVERSITY

**BACHELOR OF COMMERCE/ BACHELOR OF BUSINESS
LEADERSHIP**

END TERM EXAMINATION – ONLINE

DEPARTMENT: BUSINESS

COURSE CODE: BUS 2233

COURSE TITLE: BUSINESS LEADERSHIP II

Time: 3 HOURS

Instructions

- Read all questions carefully before attempting.*
- Answer FOUR questions out of the SIX Provided*
- Question ONE is Compulsory*

QUESTION ONE

- a) According to the Protected Disclosures Act:
 - i. Define a whistle blower (2 marks)
 - ii. Outline the importance of a whistle blower (2 marks)
- b) Highlight any three corporate governance challenges facing firms in Kenya (3 marks)
- c) Suggest a solution to each of the challenges that you have stated above (3 marks)

QUESTION TWO

- a) Giving an example, distinguish between Spiritual Leadership and Authentic Leadership (4 marks)
- b) Using a Biblical example of your choice, discuss how that person applied the principles of Spiritual Leadership (6 marks)

QUESTION THREE

Using an organization of your choice as an example, explain any five challenges affecting managerial roles in organizations (10 marks)

QUESTION FOUR

- a) With an example, define Organization Development interventions (2 marks)
- b) Using examples, describe any four Organization Development intervention techniques that a leader can utilize (8 marks)

QUESTION FIVE

- a) Distinguish between power and authority, giving relevant examples (4 marks)

- b) Explain how a leader can use any three sources of power. **(6 marks)**

QUESTION SIX

- a) Using suitable examples, highlight any four ways in which conflicts can arise in organizations **(4 marks)**
- b) Discuss any three strategies that various groups can use to gain power in an inter-group conflict situation. **(6 marks)**