



SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

**END OF SEMESTER EXAMINATION FOR THE DEGREE OF
BACHELOR OF ARTS IN COMMUNITY DEVELOPMENT**

SEPTEMBER- DECEMBER 2024 TRIMESTER

CAMPUS: ROYSAMBU

DEPARTMENT: COMMUNITY DEVELOPMENT

COURSE CODE: CDC 412

COURSE TITLE: HR IN COMMUNITY DEVELOPMENT

EXAM DATE:

DURATION: 3 HOURS

TIME:

INSTRUCTIONS

- Read the instructions and questions carefully before you write the answers.
- **Answer any TWO questions**
- *ALL PAC University's examination rules and regulations apply*

Question One (20 Marks)

Performance Management works to align the goals of each employee with those of the organization;

- a) Examine any five benefits the Kenya Red Cross as a humanitarian organization may get from conducting performance management to its field officers (10 Marks)
- b) As the HR manager, explain to the finance Manager in your organization, five areas he should cover during the Progress Check-In interview with his team (10 Marks)

Question Two (20 Marks)

- a) Identify and discuss five challenges the minister of education in Kenya is faced with as he strives to get a return to work formula between the striking university lecturer's union officials and the government (10 Marks)
- b) Suggest and explain five workplace code of conducts the CEO of Mwago Company Ltd can forge in an effort to create a team of customer friendly officers (10 Marks)

Question Three (20 Marks)

- a) Organizational change is usually inevitable, provide five justifications that could cause structural changes of an NGO operating in Kenya today (10 Marks)
- b) Using relevant examples, discuss five measures you as the HR director can institute in order to have a smooth organizational change devoid of disruptions in the company's operations (10 Marks)